

State of California  
C5-500-FN-25  
OFFICE OF STATEWIDE TECHNOLOGY PROCUREMENT

**CATEGORY 500**

**FIRSTNET – BROADBAND FOR PUBLIC SAFETY**

**AT&T Enterprises, LLC**

**CATALOG B**

**APRIL 15, 2026**

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PO Box 1810

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**CATALOG B**  
**CATEGORY 500**  
**FIRSTNET – BROADBAND FOR PUBLIC SAFETY**

**Table 500.1 - Smartphone Service Plans and Features**

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| <p><b>Contractor’s Description of Service, to include required service description, features, and additional features offered by Contractor:</b></p> <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE’s may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR’s of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>   |
| <p><b>Contract Administration Fee:</b></p> <p>Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.</p>   |
| <p><b>Service Limitation and Restrictions:</b></p> <p>The Services and Equipment in this Catalog are subject to <a href="#">Attachment A, Acceptable Use Policy</a> and <a href="#">Attachment B, Additional Information Applicable to Wireless Services</a>. FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.</p>  |

| Line Item | Product Name  | Product Description   | Contractor’s Product ID | Product Restrictions, Limitations, and Additional Information   | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|---|---|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | FirstNet Mobile Unlimited Standard for Smartphone                 | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. Unlimited domestic data within the domestic U.S. and Mexico.   | FNUNLSS                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network.  | \$0.00               | \$39.99                  | Each            | Service                                | No                         | Required                  |
| 2.        | FirstNet Mobile Unlimited Enhanced for Smartphone                 | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. Unlimited domestic data within the domestic U.S. and Mexico.   | FNUNLSE                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices.  | \$0.00               | \$44.99                  | Each            | Service                                | No                         | Required                  |
| 3.        | FirstNet Mobile Pool for Smartphone "Add-a-Line"                  | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. Plan includes no data. Pooling data within the domestic U.S. and Mexico from pooled plans on account, overage is charged per each additional 1 kilobyte of data usage. | FN0GRAC                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices     | \$0.00               | \$33.00                  | Each            | Service                                | No                         | Required                  |
| 4.        | FirstNet Mobile Pool 2GB for Smartphone                           | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. 2 gigabytes of pooling domestic data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.                             | FN2GYAS                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices.    | \$0.00               | \$33.99                  | Each            | Service                                | No                         | Required                  |
| 5.        | FirstNet Mobile Pool 2GB Smartphone 5G                            | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. 2 gigabytes of pooling domestic data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.                             | FN2GXMN                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices.    | \$0.00               | \$48.50                  | Each            | Service                                | No                         | Required                  |
| 6.        | FirstNet Mobile Pool 5GB for Smartphone                           | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. 5 gigabytes of pooling domestic data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.                             | FN5GIBD                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices.    | \$0.00               | \$35.99                  | Each            | Service                                | No                         | Required                  |
| 7.        | FirstNet Mobile Pool 50GB for Smartphone                          | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. 50 gigabytes of pooling domestic data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.                            | FN50GRQ                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices.    | \$0.00               | \$225.00                 | Each            | Service                                | No                         | Required                  |
| 8.        | FirstNet Mobile Pool 1000GB for Smartphone                        | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. 1000 gigabytes of pooling domestic data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.                          | FN1000Y                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available on compatible devices.    | \$0.00               | \$3,369.00               | Each            | Service                                | No                         | Required                  |
| 9.        | FirstNet Mobile Unlimited Voice and Pooled data for Feature Phone | Unlimited calling within and between the domestic U.S. and Mexico. Unlimited domestic and international text, picture, and video messages. This Pooling plan includes no data. Pooling of data within the domestic U.S. and Mexico from pooled plans on the account.  | FN0GPAB                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network, overage is charged per each additional 1 kilobyte of data usage. | \$0.00               | \$22.99                  | Each            | Service                                | No                         | Required                  |

**Table 500.2 - Tablet and Wearable Service Plans**

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| <p><b>Contractor’s Description of Service, to include required service description, features, and additional features offered by Contractor:</b></p> <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE’s may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR’s of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>   |
| <p><b>Contract Administration Fee:</b></p> <p>Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.</p>   |

**Service Limitation and Restrictions:**

The Services and Equipment in this Catalog are subject to [Attachment A, Acceptable Use Policy](#) and [Attachment B](#), Additional Information Applicable to Wireless Services. FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.

| Line Item | Product Name                             | Product Description   | Contractor's Product ID | Product Restrictions, Limitations, and Additional Information   | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|--|---|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | FirstNet Mobile Unlimited for Tablets    | Unlimited data within the domestic U.S. and Mexico. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network.  | FNUNLDT                 | Mobile Hotspot and tethering available with compatible devices.   | \$0.00               | \$37.00                  | Each            | Service                                | No                         | Required                  |
| 2.        | FirstNet Mobile Unlimited for Wearables  | Unlimited calling within the domestic U.S. Unlimited data within the domestic U.S.  | FNUNLCW                 |   | \$0.00               | \$25.00                  | Each            | Service                                | No                         | Required                  |
| 3.        | FirstNet Mobile 250MB Pool for Wearables | Unlimited calling within and between the domestic U.S. 250MB pooling data within the domestic U.S.  | FNOGBW                  | Overage charged per each additional 1 kilobyte of data usage.   | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 4.        | FirstNet Wearables Pool Overage 10MB     | FirstNet Wearables Pool Overage charge of 10 Mb.  | FNM2MPL                 | Must have FirstNet Wearables Pooled plan  | \$0.10               | \$0.00                   | Each            | Service                                | No                         | Required                  |
| 5.        | FirstNet Mobile Pool for Tablets Apple   | Pooling "add-a-line" data from pooled plans on the account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. | FNOGDDO                 | Mobile Hotspot and tethering available with compatible devices. This plan is device dependent, talk with your Account Manager for more information. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 6.        | FirstNet Mobile Pool for 4G LTE Tablets  | Pooling "add-a-line" data from pooled plans on account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network.     | FNOGRIY                 | Mobile Hotspot and tethering available with compatible devices. This plan is device dependent, talk with your Account Manager for more information. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 7.        | FirstNet Mobile Pool for 5G LTE Tablets  | Pooling "add-a-line" data from pooled plans on the account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. | FNOGRPU                 | Mobile Hotspot and tethering available with compatible devices. This plan is device dependent, talk with your Account Manager for more information. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 8.        | FirstNet Mobile Pool 2GB for Tablets     | 2 gigabytes of pooling data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network.                                | FN2GPDS                 | Mobile Hotspot and tethering available with compatible devices.   | \$0.00               | \$25.99                  | Each            | Service                                | No                         | Required                  |
| 9.        | FirstNet Mobile Pool Overage 10 Mb       | FirstNet Mobile Pool Overage charge of 10 Mb for Smartphones, Tablets, Aircards and MiFi billed in kilobyte increments.   | FNPOPK                  | Must have FirstNet Pooled plan for Smartphones, Tablets, Aircards, or MiFi  | \$0.10               | \$0.00                   | Each            | Service                                | No                         | Required                  |

**Table 500.3 - Feature Phone, Smartphone, Tablet and Wearables Features**

**Contractor's Description of Service, to include required service description, features, and additional features offered by Contractor:**

Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at [www.att.com/firstnetresponder](http://www.att.com/firstnetresponder). Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: [CALNET - Product Catalog](#) Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE's may also contact AT&T for additional information about equipment and pricing.

AT&T will welcome eligible ATR's of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.

**Geographic Availability:**

FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.

**Contract Administration Fee:**

Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.

**Service Limitation and Restrictions:**

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| Line Item | Product Name   | Product Description  | Contractor's Product ID | Product Restrictions, Limitations, and Additional Information | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|--|--|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | Text Messaging 100   | Text Messaging - 100 messages/month                                      | ST100SM                 |   | \$0.00               | \$1.00                   | Each            | Feature                                | No                         | Required                  |
| 2.        | Business Messaging B   | Business Messaging Basic   | EPU4                    |   | \$0.00               | \$3.00                   | Each            | Feature                                | No                         | Required                  |
| 3.        | Business Messaging   | Business Messaging Unlimited Access plus Unlimited Text Messaging        | EPU3                    |   | \$0.00               | \$29.99                  | Each            | Feature                                | No                         | Required                  |
| 4.        | Business Messaging BMTM  | Business Messaging incl Unlimited Mobile to Mobile                       | EPU1                    |   | \$0.00               | \$14.99                  | Each            | Feature                                | No                         | Required                  |
| 5.        | EPTT10 Dynamic Traffic Management  | EPTT10 Dynamic Traffic Management  | EPTQOS1                 |   | \$0.00               | \$10.00                  | Each            | Feature                                | No                         | Required                  |
| 6.        | EPTT with Dynamic Traffic Management                                     | EPTT with Dynamic Traffic Management                                     | EPTDTM1                 |   | \$0.00               | \$10.00                  | Each            | Feature                                | No                         | Required                  |
| 7.        | DTM-Public Safety FirstNet Primary                                       | DTM-Public Safety FirstNet Primary                                       | DTMFRPS                 |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |
| 8.        | Permanent Caller ID Block  | Permanent Caller ID Block  | CIBL                    |   | \$0.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 9.        | DTM-Public Safety IP FirstNet Primary                                    | DTM-Public Safety IP FirstNet Primary                                    | ADTMFRP                 |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |
| 10.       | DTM-Public Safety IP FirstNet ExtPrimary                                 | DTM-Public Safety IP FirstNet Extended Primary                           | ADTMCIN                 |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |
| 11.       | FirstNet Mobile DTM Public Safety - Machine to Machine                   | FirstNet Mobile DTM Public Safety - Machine to Machine                   | DTMTELP                 |   | \$0.00               | \$2.00                   | Each            | Feature                                | No                         | Required                  |
| 12.       | Dynamic Traffic Management for Public Safety for Critical Infrastructure | Dynamic Traffic Management for Public Safety for Critical Infrastructure | ADSPSCI                 |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |

**Table 500.4 - Modem, Aircard and Machine-to-Machine Service Plans**

**Contractor's Description of Service, to include required service description, features, and additional features offered by Contractor:**

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| <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE’s may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR’s of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>  |
| <p><b>Contract Administration Fee:</b></p> <p>Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.</p>  |
| <p><b>Service Limitation and Restrictions:</b></p> <p>The Services and Equipment in this Catalog are subject to <a href="#">Attachment A, Acceptable Use Policy</a> and <a href="#">Attachment B</a>, Additional Information Applicable to Wireless Services. FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.</p>   |

| Line Item | Product Name   | Product Description  | Contractor’s Product ID | Product Restrictions, Limitations, and Additional Information  | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|--|--|-------------------------|--|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | FirstNet Mobile Unlimited for Aircards/MiFi          | Unlimited data within the domestic U.S. and Mexico. Unlimited domestic data usage on the AT&T Wi-Fi Basic Network.   | FNUNLDM                 | Mobile Hotspot and tethering available with compatible devices.  | \$0.00               | \$37.00                  | Each            | Service                                | No                         | Required                  |
| 2.        | AT&T Private Mobile Connection APN                   | AT&T Private Mobile Connection - APN Set-Up Charge   | NTAPN                   | Customer must work with an AT&T representative when ordering this solution.  | \$500.00             | \$0.00                   | Each            | Feature                                | No                         | Discretionary             |
| 3.        | AT&T Private Mobile Connection                       | AT&T Private Mobile Connection - APN Monthly Charges   | NTPMCC                  | Customer must work with an AT&T representative when ordering this solution.  | \$0.00               | \$3,200.00               | Each            | Feature                                | No                         | Discretionary             |
| 4.        | FirstNet Machine to Machine 50MB Pool                | 50 megabytes of pooling data within the domestic U.S. and overage is charged per each additional 1 kilobyte of data usage for 3G equipment.  | FNM50MB                 |  | \$0.00               | \$12.40                  | Each            | Service                                | No                         | Required                  |
| 5.        | FirstNet Machine to Machine Hi Cap 250MB Pool 4G LTE | 250 megabyte of pooling data within the domestic U.S. and overage is charged per each additional 1 kilobyte of data usage.   | FNM50GB                 |  | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 6.        | FirstNet Mobile Pool for Aircards 4G LTE             | Pooling "add-a-line" data from pooled plans on the account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. This plan is device dependent, talk with your Account Manager for more information. | FNOGRIR                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 7.        | FirstNet Mobile Pool for Aircards                    | Pooling "add-a-line" data from pooled plans on the account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. This plan is device dependent, talk with your Account Manager for more information. | FNOGPD                  | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 8.        | FirstNet Mobile Pool for MiFi 4G LTE                 | Pooling "add-a-line" data from pooled plans on the account. This pooling plan includes no data. Overage is charged per each additional 1 kilobyte of data usage. This plan is device dependent, talk with your Account Manager for more information. | FNOGRII                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$20.00                  | Each            | Service                                | No                         | Required                  |
| 9.        | FirstNet Mobile Pool 2GB for Aircards/MiFi           | 2 gigabytes of pooling data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.  | FN2GEDQ                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$25.99                  | Each            | Service                                | No                         | Required                  |
| 10.       | FirstNet Mobile Pool 5GB for Aircards/MiFi           | 5 gigabytes of pooling data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.  | FN5GQDT                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$32.99                  | Each            | Service                                | No                         | Required                  |
| 11.       | FirstNet Mobile Pool 1000GB for Aircards/MiFi        | 1000 gigabytes of pooling data within the domestic U.S. and Mexico, overage is charged per each additional 1 kilobyte of data usage.   | FN1KGBP                 | Unlimited domestic data usage on the AT&T Wi-Fi Basic Network. Mobile Hotspot and tethering available with compatible devices. | \$0.00               | \$3,353.00               | Each            | Service                                | No                         | Required                  |

## Table 500.5 - Push-to-Talk (Mobile and LMR)

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| <p><b>Contractor’s Description of Service, to include required service description, features, and additional features offered by Contractor:</b></p> <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE’s may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR’s of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>   |
| <p><b>Contract Administration Fee:</b></p> <p>Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.</p>   |
| <p><b>Service Limitation and Restrictions:</b></p> <p>The Services and Equipment in this Catalog are subject to <a href="#">Attachment A, Acceptable Use Policy</a> and <a href="#">Attachment B</a>, Additional Information Applicable to Wireless Services. FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.</p>  |

| Line Item | Product Name  | Product Description                                     | Contractor’s Product ID | Product Restrictions, Limitations, and Additional Information | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|---|---|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | First Priority SubPaid Prim Level 1 Priority            | First Priority SubPaid Prim Level 1 Priority            | SPFNIM4                 |   | \$0.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 2.        | FirstNet Mobile Enhanced Push to Talk for Smartphone    | FirstNet Mobile Enhanced Push to Talk for Smartphone    | PTT05S                  |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 3.        | FirstNet Mobile Enhanced Push to Talk for Feature Phone | FirstNet Mobile Enhanced Push to Talk for Feature Phone | PTT05F                  |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 4.        | Contracted Calling Plan Code                            | Contracted Calling Plan Code                            | GEWSR                   |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 5.        | FirstNet Rapid Response Adv Tier (PTT Only)             | FirstNet Rapid Response Adv Tier (PTT Only)             | FNRDLYA                 | Must have EPTT FirstNet capable Device.                       | \$0.00               | \$39.00                  | Each            | Feature                                | No                         | Required                  |

| Line Item | Product Name                                       | Product Description  | Contractor's Product ID | Product Restrictions, Limitations, and Additional Information | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|--|--|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 6.        | FirstNet Rapid Response Std user license           | FirstNet Rapid Response Std user license                           | FNRDIUO                 | Must have MCPTT rate plan.                                    | \$0.00               | \$20.00                  | Each            | Feature                                | No                         | Required                  |
| 7.        | FirstNet Rapid Response Adv. Tier                  | ADV Tier. Smartphone/Feature Phone, includes standard tier options | FNRDIOA                 |   | \$0.00               | \$27.49                  | Each            | Feature                                | No                         | Required                  |
| 8.        | LMR Interoperability Feature                       | LMR Interoperability Feature                                       | EPTTMR                  |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 9.        | EPTT with Dynamic Traffic Management Public Safety | EPTT with Dynamic Traffic Management Public Safety                 | EPTTDTM                 |   | \$0.00               | \$20.00                  | Each            | Feature                                | No                         | Required                  |
| 10.       | AT&T Enhanced Push-to-Talk Add-on any device       | AT&T Enhanced Push-to-Talk Add-on for any EPTT capable device      | EPTT05                  |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 11.       | AT&T Enhanced Push-to-Talk Add-on for PC Client    | AT&T Enhanced Push-to-Talk Add-on for PC Client                    | EPTTOPC                 |   | \$0.00               | \$30.00                  | Each            | Feature                                | No                         | Required                  |

## Table 500.6 - Mobile Data Applications

|   |
|---|
| <p><b>Contractor's Description of Service, to include required service description, features, and additional features offered by Contractor:</b></p> <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE's may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR's of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>   |
| <p><b>Contract Administration Fee:</b></p> <p>Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.</p>   |
| <p><b>Service Limitation and Restrictions:</b></p> <p>The Services and Equipment in this Catalog are subject to <a href="#">Attachment A, Acceptable Use Policy</a> and <a href="#">Attachment B, Additional Information Applicable to Wireless Services</a>. FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.</p>  |

| Line Item | Product Name                       | Product Description  | Contractor's Product ID | Product Restrictions, Limitations, and Additional Information   | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|------------------------------------|--|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | Locate Pro (web and mobile)        | Geospatial solution, feature-rich mapping, view personnel, tagged assets, markers in near real-time  | FNINTLO                 |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Discretionary             |
| 2.        | Intrepid Connect (web and mobile)  | Collaborative, secure team communications and digital content sharing on demand  | FNINTCO                 |   | \$0.00               | \$6.00                   | Each            | Feature                                | No                         | Discretionary             |
| 3.        | Intrepid Activate (web and mobile) | Emergency notification. Response team mobilization tool  | FNINTAC                 |   | \$0.00               | \$3.00                   | Each            | Feature                                | No                         | Discretionary             |
| 4.        | Insights Solution Suite            | The Insights Solution Suite pairs with Fleet Insights Advanced plus adding BigRoad ELD and the Inspect app license. The Insights Solution Suite also includes the Vision Advanced License, featuring AI detection and video capture of driving events and annunciation to the driver of the driving events including harsh braking, rapid acceleration, hard cornering, rolling stop at a stop sign, lane drifting, following too close (tailgating), speeding over the posted speed limit when a speed limit sign is detected by the Dashcam, some cases of distracted driving and some cases of a collision. The Vision Advanced License also includes a license of the Vision mobile app. Automatic cloud-based uploads of videos and comprehensive driver coaching & analytics. Retrieval requests capped at 10 min per month per vehicle. | VSNSUIT                 | Must be purchased in conjunction with Fleet Insights Advanced-CIFT218. 1GB to 2GB data plan recommended, Hardware, Data Plan and Pro Install NOT included. THIS OFFER IS ONLY AVAILABLE WITH FLEET INSIGHTS ADVANCED, MEANING THE CUSTOMER MUST EITHER ALREADY HAVE FLEET INSIGHTS ADVANCED OR PURCHASE FLEET INSIGHTS ADVANCED AT THE SAME TIME AS PURCHASING THE INSIGHT SOLUTION SUITE.  | \$0.00               | \$11.00                  | Each            | Feature                                | No                         | Discretionary             |
| 5.        | Fleet Insights Advanced License    | Fleet Insights Advanced includes "track and trace" GPS location and driver behavior, and advanced features such as vehicle ECM, odometer and fuel mileage (when supported by the vehicle).   | CIFT218                 | Hardware, Data Plan and Pro Install NOT included.   | \$0.00               | \$18.00                  | Each            | Feature                                | No                         | Discretionary             |
| 6.        | Pro Install                        | Professional Installation – Includes a professional installation of the FT1, FT2, MG800, AT1S or AT1H devices either using a cable kit connected into the vehicle ECM port (OBDII, 6-Pin or 9-Pin) or hardwiring the device to power and ground.   | 4248S                   | The standard professional installation does NOT include the installation of the Vision Dashcam, or additional sensors connected to the FT1, FT2 or MGS800 and does NOT include the installation into steel construction vehicles such as a Bobcat or similar. Sensor installation not included. Pro Install also includes Project Management services, with a dedicated Fleet Complete installation coordinator who oversees the installation project and coordinates scheduling between the assigned professional installer and the customer to ensure a smooth and efficient installation experience. Pro Install is limited to 10 units or more. | \$250.00             | \$0.00                   | Each            | Feature                                | No                         | Discretionary             |

## Table 500.7 - International Long Distance & Roaming, Device Insurance, & Misc. Features

|   |
|---|
| <p><b>Contractor's Description of Service, to include required service description, features, and additional features offered by Contractor:</b></p> <p>Primary rate plans, features and applications for Voice and Data services on the FirstNet Mobility Service for eligible Public Safety Entity (PSE). AT&amp;T FirstNet Solution Subscriber Paid User plans are provided in the Subscriber Paid Plans pricing section at <a href="http://www.att.com/firstnetresponder">www.att.com/firstnetresponder</a>. Equipment such as Feature Phone, Smartphone, Aircards, Modems, and Hotspots: Please see current models matrix at: <a href="#">CALNET - Product Catalog</a> Category 500 FIRSTNET – BROADBAND FOR PUBLIC SAFETY. PSE's may also contact AT&amp;T for additional information about equipment and pricing.</p> <p>AT&amp;T will welcome eligible ATR's of Public Safety Entities (PSE) to bring their own devices (BYOD) which are FirstNet Network certified for CALNET approved FirstNet Mobility Services.</p> |
| <p><b>Geographic Availability:</b></p> <p>FirstNet LTE Band 14 service available within the 50 United States. FirstNet service rate plans allow PSE users to use the commercial mobility service through roaming partners world-wide.</p>   |

**Contract Administration Fee:**

Monthly recurring rates and professional install services that support services listed in this Catalog include a 1% Contract Administrative Fee in the prices provided below.

**Service Limitation and Restrictions:**

The Services and Equipment in this Catalog are subject to [Attachment A, Acceptable Use Policy](#) and [Attachment B, Additional Information Applicable to Wireless Services](#). FirstNet rate plans and features on this contract may only be used by authorized PSE Users. Users must have a FirstNet specific Foundation Account Number (FAN) and Billing Account Number (BAN) to use these plans.

| Line Item | Product Name                        | Product Description  | Contractor's Product ID | Product Restrictions, Limitations, and Additional Information   | Non-Recurring Charge | Monthly Recurring Charge | Unit of Measure | Product Service or Feature Designation | Delegation Needed (Yes/No) | Required or Discretionary |
|-----------|-------------------------------------|--|-------------------------|---|----------------------|--------------------------|-----------------|--|----------------------------|---------------------------|
| 1.        | Custom Intl Long Distance Minutes   | Custom International Long Distance Minutes   | ZMNILD                  |   | \$0.00               | \$7.00                   | Each            | Feature                                | No                         | Required                  |
| 2.        | Custom International Day Pass       | Custom International Day Pass NC   | ZIRH0DF                 |   | \$0.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 3.        | Custom International Day Pass 7     | Custom International Day Pass 7  | ZIR70DF                 |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |
| 4.        | Tiered International Day Pass       | Tiered International Day Pass  | ZIAROW                  |   | \$0.00               | \$17.99                  | Each            | Feature                                | No                         | Required                  |
| 5.        | Custom International Long Distance  | Custom International Long Distance   | ZILD15                  |   | \$0.00               | \$15.00                  | Each            | Feature                                | No                         | Required                  |
| 6.        | Custom International Data PPU       | Custom International Data PPU  | Z153PPU                 |   | \$0.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 7.        | Mobile Insurance                    | Mobile Insurance   | WPINS                   |   | \$0.00               | \$8.99                   | Each            | Feature                                | No                         | Discretionary             |
| 8.        | Mobile Protection Pack for Business | Mobile Protection Pack for Business  | WPBNS                   |   | \$0.00               | \$11.99                  | Each            | Feature                                | No                         | Discretionary             |
| 9.        | Business Passport 22GB - Recurring  | Business Passport 22GB - Recurring   | RPARMB                  |   | \$0.00               | \$110.00                 | Each            | Feature                                | No                         | Required                  |
| 10.       | Block International Roaming         | Block International Roaming  | NIRM                    |   | \$0.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 11.       | AT&T World Connect WT               | Custom- International Voice Roaming  | IRWT                    | For Travel Outside the U.S.   | \$0.00               | \$5.99                   | Each            | Feature                                | No                         | Required                  |
| 12.       | Custom AT&T Passport PP             | Passport Per Min   | IRMNPA                  |   | \$1.00               | \$0.00                   | Each            | Feature                                | No                         | Required                  |
| 13.       | AT&T World Connect WC               | AT&T World Connect   | ILWC                    | Provisioned by the AT&T Passport International Team or with complimentary rate plan in Local Control. | \$0.00               | \$4.99                   | Each            | Feature                                | No                         | Required                  |
| 14.       | World Connect Value                 | World Connect Value  | ILWCV2                  |   | \$0.00               | \$5.00                   | Each            | Feature                                | No                         | Required                  |
| 15.       | Line Suspend per month              | Line Suspend ("Penny Suspend") Maximum 6 month per line suspension. Holds account in suspended status. | SUS01                   | May only suspend service for 6 contiguous months without re-activation or cancelation                 | \$0.00               | \$0.01                   | Each            | Feature                                | No                         | Required                  |

## Catalog Attachment A – AT&T Acceptable Use Policy

### AT&T Acceptable Use Policy

To be notified of changes to the Acceptable Use Policy, please complete the form available at <http://www.corp.att.com/aup/subscribe.html>.

#### Introduction

AT&T is at all times committed to complying with the laws and regulations governing use of the Internet, e-mail transmission and text messaging and preserving for all of its Customers the ability to use AT&T's network and the Internet without interference or harassment from other users. The AT&T Acceptable Use Policy ("AUP") is designed to help achieve these goals.

**By using IP Service(s), as defined below, Customer(s) agrees to comply with this A U P and to remain responsible for its users. AT&T reserves the right to change or modify the terms of the AUP at any time, effective when posted on AT&T's web site at [www.att.com/aup](http://www.att.com/aup), provided any such modifications will not degrade the Services provided to Customer by AT&T. Certain agreed upon revisions to AT&T's standard Acceptable Use Policy are set forth in this Attachment A. Such mutually agreed upon terms shall take precedence over any conflicting terms in AT&T's standard Acceptable Use Policy as may be modified from time to time.**

#### Scope of the AUP

The AUP applies to the AT&T services that provide (or include) access to the Internet, including hosting services (software applications and hardware), or are provided over the Internet or wireless data networks (collectively "IP Services").

#### Prohibited Activities

##### General Prohibitions:

AT&T prohibits use of the IP Services in any way that is – (i) unlawful, harmful to AT&T's network or systems, (ii) interferes with use of AT&T's network or systems or the network of any other provider that rides over the AT&T network, and causes actual or imminent harm to AT&T's network, (iii) interferes with the use or enjoyment of services received by others (except for Quality Priority and Preemption), (iv) infringes intellectual property rights, (v) results in the publication of threatening or offensive material, or (vi) constitutes Spam/E-mail/Usenet abuse, a security risk or a violation of privacy. As used in this Attachment A, the term 'interfered' shall be the result of intentional or unintentional activity by the Customer, authorized users or unauthorized use by third parties.

Failure to adhere to the rules, guidelines or agreements applicable to search engines, subscription Web services, chat areas, bulletin boards, Web pages, USENET, applications, or other services that are accessed via a link from the AT&T-branded website or from a website that contains AT&T-branded content is a violation of this AUP.

##### Unlawful Activities:

IP Services shall not be used in connection with any criminal, civil or administrative violation of any applicable local, state, provincial, federal, national or international law, treaty, court order, ordinance, regulation or administrative rule.

##### Violation of Intellectual Property Rights:

IP Service(s) shall not be used to publish, submit/receive, upload/download, post, use, copy or otherwise reproduce, transmit, re-transmit, distribute or store any content/material or to engage in any activity that infringes, misappropriates or otherwise violates the intellectual property rights or privacy or publicity rights of AT&T or any individual, group or entity, including but not limited to any rights protected by any copyright, patent, trademark laws, trade secret, trade dress, right of privacy, right of publicity, moral rights or other intellectual property right now known or later recognized by statute, judicial decision or regulation.

##### Threatening Material or Content:

IP Services shall not be used to host, post, transmit, or re-transmit any content or material (or to create a domain name or operate from a domain name), that harasses, or threatens the health or safety of others. In addition, for those IP Services that utilize AT&T provided web hosting, AT&T reserves the right to decline to provide such services if the content is determined by AT&T to be obscene, indecent, hateful, malicious, racist, defamatory, fraudulent, libelous, treasonous, excessively violent or promoting the use of violence or otherwise harmful to others.

##### Inappropriate Interaction with Minors:

AT&T complies with all applicable laws pertaining to the protection of minors, including when appropriate, reporting cases of child exploitation to the National Center for Missing and Exploited Children. For more information about online safety, visit <http://www.ncmec.org> or [www.att.com/safety](http://www.att.com/safety).

##### Child Pornography:

IP Services shall not be used to publish, submit/receive, upload/download, post, use, copy or otherwise produce, transmit, distribute or store child pornography. Suspected violations of this prohibition may be reported to AT&T at the following e-mail address: [cp@abuse-att.net](mailto:cp@abuse-att.net). AT&T will report any discovered violation of this prohibition to the National Center for Missing and Exploited Children and take steps to remove child pornography (or otherwise block access to the content determined to contain child pornography) from its servers.

##### Spam/E-mail/Usenet Abuse:

Violation of the CAN-SPAM Act of 2003, or any other applicable law regulating e-mail services, constitutes a violation of this AUP.

Spam/E-mail or Usenet abuse is prohibited using IP Services. Examples of Spam/E-mail or Usenet abuse include but are not limited to the following activities:

- sending multiple unsolicited electronic mail messages or "mail-bombing" – to one or more recipient;
- sending unsolicited commercial e-mail, or unsolicited electronic messages directed primarily at the advertising or promotion of products or services;
- sending unsolicited electronic messages with petitions for signatures or requests for charitable donations, or sending any chain mail related materials;
- sending bulk electronic messages without identifying, within the message, a reasonable means of opting out from receiving additional messages from the sender;
- sending electronic messages, files or other transmissions that exceed contracted for capacity or that create the potential for disruption of the AT&T network or of the networks with which AT&T interconnects, by virtue of quantity, size or otherwise;
- using another site's mail server to relay mail without the express permission of that site;
- using another computer, without authorization, to send multiple e-mail messages or to retransmit e-mail messages for the purpose of misleading recipients as to the origin or to conduct any of the activities prohibited by this AUP;
- using IP addresses that the Customer does not have a right to use;
- collecting the responses from unsolicited electronic messages;
- maintaining a site that is advertised via unsolicited electronic messages, regardless of the origin of the unsolicited electronic messages;
- sending messages that are harassing or malicious, or otherwise could reasonably be predicted to interfere with another party's quiet enjoyment of the IP Services or the Internet (e.g., through language, frequency, size or otherwise);
- using distribution lists containing addresses that include those who have opted out;
- sending electronic messages that do not accurately identify the sender, the sender's return address, the e-mail address of origin, or other information contained in the subject line or header;
- falsifying packet header, sender, or user information whether in whole or in part to mask the identity of the sender, originator or point of origin;
- using redirect links in unsolicited commercial e-mail to advertise a website or service;
- posting a message to more than ten (10) online forums or newsgroups, that could reasonably be expected to generate complaints;
- intercepting, redirecting or otherwise interfering or attempting to interfere with e-mail intended for third parties;
- knowingly deleting any author attributions, legal notices or proprietary designations or labels in a file that the user mails or sends;
- using, distributing, advertising, transmitting, or otherwise making available any software program, product, or service that is designed to violate this AUP or the AUP of any other Internet Service Provider, including, but not limited to, the facilitation of the means to spam.

##### Security Violations

Customers are responsible for ensuring and maintaining security of their systems and the machines that connect to and use IP Service(s), including implementation of necessary patches and operating system updates.

IP Services may not be used to interfere with, gain unauthorized access to, or otherwise violate the security of AT&T's (or another party's) server, network, network access, personal computer or control devices, software or data, or other system, or to attempt to do any of the foregoing. Examples of system or network security violations include but are not limited to:

- unauthorized monitoring, scanning or probing of network or system or any other action aimed at the unauthorized interception of data or harvesting of e-mail addresses;
- hacking, attacking, gaining access to, breaching, circumventing or testing the vulnerability of the user authentication or security of any host, network, server, personal computer, network access and control devices, software or data without express authorization of the owner of the system or network;
- impersonating others or secretly or deceptively obtaining personal information of third parties (phishing, etc.);
- using any program, file, script, command or transmission of any message or content of any kind, designed to interfere with a terminal session, the access to or use of the Internet or any other means of communication;
- distributing or using tools designed to compromise security (including but not limited to SNMP tools), including cracking tools, password guessing programs, packet sniffers or network probing tools (except in the case of authorized legitimate network security operations);

- knowingly uploading or distributing files that contain viruses, spyware, Trojan horses, worms, time bombs, cancel bots, corrupted files, root kits or any other similar software or programs that may damage the operation of another's computer, network system or other property, or be used to engage in modem or system hi-jacking;
- engaging in the transmission of pirated software;
- with respect to dial-up accounts, using any software or device designed to defeat system time-out limits or to allow Customer's account to stay logged on while Customer is not actively using the IP Services or using such account for the purpose of operating a server of any type;
- using manual or automated means to avoid any use limitations placed on the IP Services;
- providing guidance, information or assistance with respect to causing damage or security breach to AT&T's network or systems, or to the network of any other IP Service provider;
- failure to take reasonable security precautions to help prevent violation(s) of this AUP.

#### Customer Responsibilities

Customers remain solely and fully responsible for the content of any material posted, hosted, downloaded/uploaded, created, accessed or transmitted using the IP Services. AT&T has no responsibility for any material created on the AT&T's network or accessible using IP Services, including content provided on third-party websites linked to the AT&T network. Such third-party website links are provided as Internet navigation tools for informational purposes only, and do not constitute in any way an endorsement by AT&T of the content(s) of such sites.

Customers are responsible for taking prompt corrective action(s) to remedy a violation of AUP and to help prevent similar future violations.

#### AUP Enforcement and Notice

**Customer's failure to observe the guidelines set forth in this AUP may result in AT&T taking actions anywhere from a warning to a suspension or termination of Customer's IP Services.** AT&T shall provide Customer with a notice of an AUP violation via e-mail or otherwise allowing the Customer to promptly correct such violation.

AT&T reserves the right, however, to act immediately and to temporarily suspend or terminate affected IP Services in response to a court order or government notice that certain conduct must be stopped, or when AT&T reasonably determines that the Customer's use of the affected IP Services : (1)exposes AT&T to sanctions, prosecution, civil action or any other liability; (2) causes harm, including through interference, to the integrity or normal operations of AT&T's network or networks with which AT&T is interconnected; (3) interfere with another AT&T Customer's use of IP Services or the Internet, except for QPP; (4) violates any applicable law, rule or regulation; or (5) otherwise presents an imminent risk of harm to AT&T or AT&T Customers.

AT&T's single points of contact for information on any service suspension/restoration shall be Samantha Thibault/Ken Todd.

#### Copyright Infringement & Digital Millennium Copyright Act

AT&T respects the intellectual property rights of others. The Digital Millennium Copyright Act of 1998 (the "DMCA" found at 17 U.S.C. § 512) provides that owners of copyrighted works who believe that their rights under U.S. copyright law have been infringed may report alleged infringements to service providers like AT&T. In accordance with the DMCA and other applicable laws, AT&T maintains a policy that provides for the termination of IP Services, under appropriate circumstances, if Customers are found to be a repeat infringer and/or if Customers' IP Services are used repeatedly for infringement (the "Repeat Infringer Policy"). AT&T may terminate IP Services at any time with or without notice to Customers. AT&T will use commercially reasonable efforts to provide notification of such termination.

AT&T has no obligation to investigate possible copyright infringements with respect to materials transmitted by Customer or any other users of the IP Services. However, AT&T will process valid notifications of claimed infringement under the DMCA, and continued receipt of infringement notifications for Customer's account will be used as a factor in determining whether Customer is a repeat infringer. In addition, AT&T may voluntarily participate, on terms acceptable to AT&T, in copyright alert and graduated response programs.

#### Incident Reporting

Any complaints (other than claims of copyright infringement) regarding violation of this AUP by an AT&T Customer (or its user) should be directed to [abuse@att.net](mailto:abuse@att.net).

Where possible, include details that would assist AT&T in investigating and resolving such complaint (e.g., expanded headers, IP address(s), a copy of the offending transmission and any log files).

#### DMCA Copyright Notifications:

Pursuant to 17 U.S.C. §§ 512(b)–(d), a copyright holder may send AT&T a valid notification of claimed copyright infringement under the DMCA. For further information regarding such notifications, see <https://www.att.com/legal/terms.dmca.html>. AT&T's designated agent to receive notifications of claimed infringement as described in DMCA subsection 512(c)(3) is:

Manager of Security & Copyright Infringement

C/O Phillip White, Registered Agent

1025 Lenox Park Blvd NE

Atlanta, GA 30319

E-mail: [copyright@att.com](mailto:copyright@att.com)

Due to the substantial volume of notifications of claimed infringement that AT&T receives and processes, we are unable to accept notices of alleged copyright infringement via this designated agent or email address other than notifications of claimed infringement sent pursuant to Sections 512(b)–(d).

AT&T also provides transitory digital network communications services, pursuant to 17 U.S.C. § 512(a). In connection with such services, AT&T provides an online form that copyright holders should use to send notifications related to alleged copyright infringement by its users based on the standards of the Automated Copyright Notice System (ANCS). Copyright holders should use this online form to submit complaints related to alleged peer-to-peer file sharing (i.e. sharing media files via peer-to-peer networking technology), or other forms of copyright notice other than those sent pursuant to Sections 512(b)–(d) of the DMCA ("ISP Conduit Notices"). By submitting complaints using this online form, we are able to more efficiently manage and process ISP Conduit Notices. Due to the substantial volume of copyright notices that AT&T receives, we are unable to guarantee processing of ISP Conduit Notices that are sent by other means. Copyright holders can access AT&T's online form at [att.com/p2pnotices](http://att.com/p2pnotices). Please note that copyright holders must complete all fields in the online form before submitting.

#### Contact Information:

Any notification that AT&T sends to its Customers pursuant to this AUP will be sent via e-mail to the e-mail address on file with AT&T, or may be in writing to Customer's address of record. It is Customer's responsibility to promptly notify AT&T of any change of contact information.

#### Amendment:

This AUP may be amended by the mutual written agreement of the parties.

## Catalog Attachment B - Additional Information Applicable to Wireless Services

### Catalog Attachment B - Additional Information Applicable to Wireless Services

The following Additional Information Applicable to Wireless Services are applicable to all wireless services offered by AT&T, including, but not limited to, the AT&T FirstNet Solution. For purposes of this Attachment B, the term “Customer” as set forth below shall mean any Public Safety Entity purchasing FirstNet Services under this Contract. Similarly, the term “CRU” shall mean “Agency Paid User”, and the term “Rate Plan” refers to rate plans offered as part of the AT&T FirstNet Solution. As used herein, “we,” “us” or “our” refers to AT&T and “you” or “your”, “my” or “I” refers to the person or entity that is the customer of record and/or its Corporate Responsibility Users (“CRUs”), as appropriate.

To the extent that this Attachment B conflicts with other provisions in Exhibit A – Statement of Work, the terms set forth in Exhibit A – Statement of Work shall take precedence. The Service Guide may be modified by the mutual written consent of the parties.

**1. Geographic Coverage and Availability** The Services are available for purchase in AT&T Markets, as may be modified by AT&T from time to time. AT&T Mobile Services will be available only within the operating range of each Carrier's wireless system in AT&T Markets and where roaming is available through other carriers (each, a "Service Area"). Gaps in service occur within the Service Areas shown on coverage maps, which, by their nature, are only approximations of actual coverage; therefore, AT&T does not guarantee Customer uninterrupted AT&T Mobile Services.

### **2. Charges: Wireless Data Service and Messaging Services**

DATA TRANSPORT OR USAGE IS CALCULATED IN FULL-KILOBYTE INCREMENTS, AND ACTUAL TRANSPORT OR USAGE IS ROUNDED UP TO THE NEXT FULL-KILOBYTE INCREMENT AT THE END OF EACH DATA SESSION FOR BILLING PURPOSES. AT&T CALCULATES A FULL KILOBYTE OF DATA TRANSPORT/USAGE FOR EVERY FRACTION OF THE LAST KILOBYTE OF DATA TRANSPORT/USAGE USED ON EACH DATA SESSION. TRANSPORT OR USAGE IS BILLED EITHER BY THE KILOBYTE (“KB”) OR MEGABYTE (“MB”). IF BILLED BY MB, THE FULL KBs CALCULATED FOR EACH DATA SESSION DURING THE BILLING PERIOD ARE TOTALED AND ROUNDED UP TO NEXT FULL MB INCREMENT TO DETERMINE BILLING. IF BILLED BY KB, THE FULL KBs CALCULATED FOR EACH DATA SESSION DURING THE BILLING PERIOD ARE TOTALED TO DETERMINE BILLING. NETWORK OVERHEAD, SOFTWARE UPDATE REQUESTS, EMAIL NOTIFICATIONS AND RESEND REQUESTS CAUSED BY NETWORK ERRORS CAN INCREASE MEASURED KILOBYTES. DATA TRANSPORT/USAGE OCCURS WHENEVER CUSTOMER’S DEVICE IS CONNECTED TO THE AT&T WIRELESS NETWORK AND IS ENGAGED IN ANY DATA TRANSMISSION. Utilizing compression solutions may or may not impact the number of kilobytes calculated for data transport. For Wireless Data Service that permits Voice Service usage at pay per use rates, airtime and other measured usage will be billed in full minute increments and rounded up to the next full minute increment at the end of each call. Customer is responsible for all Wireless Data Service usage sent through the AT&T wireless network and associated with Equipment regardless of whether the Equipment actually receives the information. Network overhead, software update requests, and resend requests caused by network errors can increase measured kilobytes. If Customer or a CRU chooses to connect Equipment to a PC for use as a wireless modem, standard Wireless Data Service charges will apply in accordance with the corresponding Plan. Wireless Data Service usage is compiled as often as once per hour or only once every 24 hours. AT&T’s system will then create a billing record representing (a) the Wireless Data Service usage for each data gateway or service accessed (e.g. WAP, RIM) while on the AT&T wireless network; (b) the usage for each Carrier's domestic network; and (c) the Wireless Data Service usage for each international network. In some situations, billing for Wireless Data Service usage may be delayed; any delayed usage will create additional billing records for the actual day of the usage. Usage on networks not owned by AT&T is limited as provided in Customer’s Rate Plan. Unless designated for International or Canada use, Rate Plan prices and included use apply only to access and use of AT&T network technologies on AT&T’s wireless network and the wireless networks of other companies with which AT&T has a contractual relationship within the United States and its territories, excluding areas within the Gulf of Mexico.

### **3. Activation and Other Processes: Services**

Customer will follow the policies and processes established to purchase, activate, migrate, terminate, or otherwise modify a Service including, without limitation, AT&T Mobile Services and Equipment, as may be modified from time to time by the mutual consent of the parties. Customer authorizes AT&T to provide information about and to make changes to Customer’s account, including adding new Service, upon the direction of any individual representative of Customer able to provide information AT&T deems sufficient to identify Customer. Any order for Service and/or Equipment that Customer’s representative submits to AT&T will be binding upon Customer pursuant to the terms and conditions of Customer’s Contract. AT&T may reasonably rely on the authority of any person who executes an order on Customer’s behalf. Customer consents to the use by AT&T or its authorized agents of regular mail, predictive or autodialing equipment, email, text messaging, facsimile or other reasonable means to contact Customer and/or its CRUs to advise Customer and/or its CRUs about AT&T’s Services or other matters AT&T believes may be of interest to Customer and its CRUs. In any event, AT&T reserves the right to contact Customer and/or its CRUs by any means regarding customer service-related notifications, or other such information.

### **4. Use of the Services: Fraud**

Customer is responsible for all charges incurred until Customer or its CRU reports the theft or loss to AT&T except as otherwise provided by law, and Customer remains responsible for complying with all other obligations under its Contract including, but not limited to , paying the Monthly Service Charge while the equipment is suspended.

### **5. Use of the Services: Customer Network Equipment Restrictions**

No amplifier, enhancer, repeater or other device or system may be used or installed on the AT&T wireless network or AT&T's wireless frequencies without AT&T’s prior written approval.

### **6. Use of the Services: Telephone Numbers and Portability**

AT&T may change the Number assigned to Equipment with reasonable prior notice for commercial reasons, such as fraud prevention, regulatory requirements and area code changes. AT&T will comply with any FCC-issued regulations that specifically require AT&T to allow its wireless Customers to retain their assigned Number upon switching wireless service to another carrier. For purposes of FCC-issued regulations, AT&T will treat the Customer as the Customer of record with respect to Equipment for CRUs.

### **7. Location-Based Services**

AT&T collects information about the approximate location of Equipment in relation to AT&T’s cell towers and the Global Positioning System (“GPS”). AT&T uses that information, as well as other usage and performance information also obtained from AT&T’s network and the Equipment, to provide Voice Services and Wireless Data Services and to maintain and improve AT&T’s network and the quality of customers’ wireless experience. AT&T may also use location information to create aggregate data from which the CRUs’ personally identifiable information has been removed or obscured. Such aggregate data may be used for a variety of purposes such as scientific and marketing research and services such as vehicle traffic volume monitoring. Any such data collected shall be treated consistent with Section 19 of Exhibit A- Statement of Work. It is Customer’s responsibility to notify all CRUs on Customer’s account that AT&T may collect and use location information from their Equipment. The Equipment is also capable of purchasing and using optional goods, content and services (at Customer’s request or the request of a CRU on Customer’s account) offered by AT&T or third parties that make use of the Equipment’s location information ("Location-Based Services"). Customer should review, and will advise all of its CRUs to read, the Sales Information and the associated privacy policy for each Location-Based Service to learn how the location information will be used and protected. ATT shall comply with the contract requirements pertaining to news releases, endorsements, advertising and social media content that utilize Customer data.

### **8. AT&T 411 Info**

AT&T’s directory assistance service (411) may use the location of Equipment to deliver relevant customized 411 information based upon an End User’s request for a listing or other 411 services. Customer understands, and will advise all of its CRUs, that by using this directory assistance service, the CRU is consenting to AT&T’s use the CRU’s location information for such purpose. This location information may be disclosed to a third party to perform the directory assistance service and for no other purpose. Such location information will be retained only as long as is necessary to provide the relevant customized 411 information and will be discarded after such use.

### **9. AT&T Wi-Fi Services**

AT&T Wi-Fi Basic Service is available at no additional charge to wireless customers with select Wi-Fi capable devices and a qualified Wireless Data Service Plan. Other restrictions may apply.

### **10. Devices and Content**

#### **10.1 Devices**

AT&T wireless service(s) may be used with: (a) Equipment that contains a SIM that is assigned to your account (“Device”) and/or, (b) Equipment that is designed and purchased for use exclusively on AT&T’s network. Your Device must be compatible with, and not interfere with, our Services and must comply with all applicable laws, rules, and regulations. We may periodically program your Device remotely with system settings for roaming service, to direct your Device to use network services most appropriate for your typical usage, and other features that cannot be changed manually. Some device manufacturers will no longer pre-load certain applications into the device memory. As a result, AT&T may remotely pre-load certain applications to your device at activation and periodically update those applications. You can delete any applications that AT&T remotely pre-loads on your device.

You agree that you won’t make any modifications to your Equipment or its programming to enable such Device to operate on any other system. AT&T may, at its sole and absolute discretion, modify the programming to enable the operation of such Device on other systems.

If you bought a Device from AT&T, it may have been programmed with a SIM lock which will prevent it from operating with other compatible wireless telephone carriers’ services. If you wish to use this Device with the service of another wireless telephone carrier, you must enter a numeric unlock code to unlock the phone. AT&T will provide the Unlock Code upon request, provided that you meet certain criteria including, but not limited to the following: (a) you have paid for your Device in full; (b) your account has been active for at least sixty days and is in good standing (i.e. it has no past due amount or unpaid balance owed AT&T); (c) you have fulfilled your service commitment by expiration of any contractual term, upgrading to a new Device under AT&T’s standard or early upgrade policies, or payment of any applicable Early Termination Fee (“ETF”); (d) your Device has not been reported lost or stolen; and (e) AT&T has the Unlock Code or can reasonably obtain it from the manufacturer. AT&T will unlock a maximum of five phones per account, per year. For Devices sold with a plan that is paid in advance (“Prepaid Plan”), AT&T will provide you with the Unlock Code upon request if you provide a detailed receipt or other proof of purchase of the phone and AT&T has the Unlock Code or can reasonably obtain it from the manufacturer. For further details on eligibility requirements and for assistance on obtaining the Unlock Code for your handset, please contact a FirstNet account representative.

You are solely responsible for complying with U.S. Export Control laws and regulations and the import laws and regulations of foreign countries when traveling internationally with your Device.

#### **10.2 Third Party Information, Content, And Applications**

Certain information, applications, or other content is provided by independently owned and operated content providers or service providers who are subject to change at any time without notice.

AT&T IS NOT A PUBLISHER OF THIRD-PARTY INFORMATION, APPLICATIONS, OR OTHER CONTENT AND IS NOT RESPONSIBLE FOR ANY OPINIONS, ADVICE, STATEMENTS, OR OTHER INFORMATION, SERVICES OR GOODS PROVIDED BY THIRD PARTIES.

Third-party content or service providers may impose additional charges. Policies regarding intellectual property, privacy and other policies or terms of use may differ among AT&T’s content or service providers and you are bound by such policies or terms when you visit their respective sites or use their services. It is your responsibility to read the rules or Service Terms of each content provider or service provider.

Any information you involuntarily or voluntarily provide to third parties is governed by their policies or terms. The accuracy, appropriateness, content, completeness, timeliness, usefulness, security, safety, merchantability, fitness for a particular purpose, transmission or correct sequencing of any application, information or downloaded data is not guaranteed or warranted by AT&T or any content providers or other third party. Delays or omissions may occur. Neither AT&T nor its content providers, service providers or other third parties shall be liable to you for any loss or injury arising out of or caused, in whole or in part, by your use of any information, application or content, or any information, application, or other content acquired through the Service.

#### **10.3 Mobile Content**

You understand that Devices can be used to acquire or purchase goods, content, and services (including subscription plans) like ring tones, graphics, games, applications and news alerts from AT&T or other companies (“Content”). You understand that you are responsible for all authorized charges associated with such Content from any Device assigned to your account, that these charges will appear on your bill (including charges on behalf of other companies), and that such purchases can be restricted by using parental controls or similar features available from an AT&T salesperson, or by calling AT&T.

#### **10.4 Responsibility for Mobile Purchases**

Except as otherwise provided in these terms of service, if your Device is used by others to make Content purchases, you are responsible for all such purchases.

## 11. Use and Limitations of Service

### 11.1 Security

Data encryption is available with some, but not all, Services sold by AT&T. If you use your Device to access company email or information, it is your responsibility to ensure your use complies with your company’s internal IT and security procedures.

### 11.2 Service Outside AT&T’s Wireless Network (Roaming)

Services originated or received while outside your plan’s included coverage area are subject to roaming charges. International roaming rates apply for any voice, messaging or data usage incurred outside the coverage area set forth in your Rate Plan. Use of Services when roaming is dependent upon roaming carrier’s support of applicable network technology and functionality. Display on your Device may not indicate whether you will incur roaming charges. Check with roaming carriers individually for support and coverage details.

#### 11.2.1 International Services

Certain eligibility restrictions apply which may be based on service tenure, payment history and/or credit. Rates are subject to change as allowed by the CALNET General Provisions--Telecommunications or Business Requirements of respective IFBs. For countries, rates and additional details, see [att.com/global](http://att.com/global).

##### 11.2.1.1 International Long Distance

International rates apply for calls made and messages sent from the U.S., Puerto Rico and U.S.V.I. to another country other than those specified in your Rate Plan. Calling or messaging to some countries may not be available. Calls to wireless numbers and numbers for special services, such as Premium Rated Services, may cost more than calls to wireline numbers. If a customer calls an overseas wireline number and the call is forwarded to a wireless number, the customer will be charged for a call terminated to a wireless number. International Long Distance calling rates are charged per minute and apply throughout the same footprint in which the customer’s airtime package minutes apply.

##### 11.2.1.2 International Long Distance Text, Picture & Video Messaging

Additional charges apply for premium messages and content. Messages over 300 KBs are billed an additional 50¢/message. For a complete list of countries, please visit [att.com/text2world](http://att.com/text2world).

## 12. Voice Services

### 12.1 Voicemail

You are solely responsible for establishing and maintaining security passwords to protect against unauthorized use of your voicemail service. For information as to the number of voicemail messages you can store, when voicemail messages will be deleted, and other voicemail features, see [att.com/wirelessvoicemail](http://att.com/wirelessvoicemail). We reserve the right to change the number of voicemails you can store, the length you can store voicemail messages, when we delete voicemail messages, and other voicemail features without notice. We may deactivate your voicemail service if you do not initialize it within a reasonable period after activation. We will reactivate the service upon your request. See [att.com/global](http://att.com/global) for information about using voicemail internationally.

### 12.2 Voicemail-To-Text (“VMTT”)

AT&T is not responsible, for: 1) errors in the conversion of or its inability to transcribe voicemail messages to text/email; 2) lost or misdirected messages; or, 3) content that is unlawful, harmful, threatening, abusive, obscene, tortious, or otherwise objectionable.

We do not filter, edit or control voice, text, or email messages, or guarantee the security of messages. We can interrupt, restrict or terminate VMTT without notice, if your use of VMTT adversely impacts AT&T’s network, for example that could occur from abnormal calling patterns or an unusually large number of repeated calls and messages; or if your use is otherwise abusive, fraudulent, or does not comply with the law.

You are solely responsible for and will comply with all applicable laws as to the content of any text messages or emails you receive from VMTT that you forward or include in a reply to any other person. You authorize AT&T or a third party working on AT&T’s behalf to listen to, and transcribe all or part of a voicemail message and to convert such voicemail message into text/email, and to use voicemail messages and transcriptions to enhance, train and improve AT&T’s speech recognition and transcription services, software and equipment.

Charges for VMTT include the conversion of the voicemail message and the text message sent to your wireless device. Additional charges, however, may apply to receiving email on your wireless device from VMTT, as well as, replying to or forwarding VMTT messages via SMS (text) or email, depending on your plan.

SMS (text messaging) blocking is incompatible with VMTT. If you are traveling outside the Service Area set forth in your Rate Plan, you will incur international data charges for emails received from VMTT, as well as, charges for emails you respond to or forward from VMTT, unless you have an international data plan and the usage falls within the plan’s usage limits.

Transcription times cannot be guaranteed. Customers purchasing email delivery are responsible for providing a correct email address and updating the email address when changes to the email account are made.

If you choose SMS (text) delivery, VMTT only converts the first 480 characters of a voicemail message into text and you will receive up to three text messages of a transcribed message. The transcription, therefore, may not include the entire voicemail message with SMS delivery. Adding VMTT will create a new voicemail box and all messages and greetings will be deleted from your current voicemail box.

## 13. Data and Messaging Services

### 13.1 Data and Messaging Plans

AT&T provides wireless data and messaging Services, including but not limited to, features that may be used with Data Services and wireless content and applications (“Data Services”). The absolute capacity of the wireless data network is limited; consequently Data Services may only be used for permitted activities. Pricing and data allowances for Data Services are device dependent and based on the capabilities and capacity of each Device.

For Data Services with a monthly megabyte (MB) or gigabyte (GB) data allowance, once you exceed your monthly data allowance you will be automatically charged for overage as specified in the applicable rate plan. All data allowances, including overages, must be used in the billing period in which the allowance is provided. Unused data allowances will not roll over to subsequent billing periods.

AT&T data plans are designed for use with only one of the following distinct Device types: (1) Smartphones, (2) basic and Quick Messaging phones, (3) tablets, (4) LaptopConnect cards, (5) stand-alone Mobile Hotspot devices, and (6) AT&T Home Bases. A data plan designated for one type of device may not be used with another type of device. For example, a data plan designated for use with a basic phone or a Smartphone may not be used with a LaptopConnect card, tablet, or stand-alone Mobile Hotspot device, by tethering devices together, by SIM card transfer, or any other means. A data tethering plan, however, may be purchased for an additional fee to enable tethering on a compatible device.

### 13.2 Calculation of Data Usage/Billing

DATA TRANSPORT/USAGE OCCURS WHENEVER YOUR DEVICE IS CONNECTED TO OUR NETWORK AND IS ENGAGED IN ANY DATA TRANSMISSION, INCLUDING BUT NOT LIMITED TO: (i) SENDING OR RECEIVING EMAIL, DOCUMENTS, OR OTHER CONTENT, (ii) ACCESSING WEBSITES, OR (iii) DOWNLOADING AND USING APPLICATIONS. SOME APPLICATIONS, CONTENT, PROGRAMS, AND SOFTWARE THAT YOU DOWNLOAD OR THAT COMES PRE-LOADED ON YOUR DEVICE AUTOMATICALLY AND REGULARLY SEND AND RECEIVE DATA TRANSMISSIONS IN ORDER TO FUNCTION PROPERLY, WITHOUT YOU AFFIRMATIVELY INITIATING THE REQUEST AND WITHOUT YOUR KNOWLEDGE. FOR EXAMPLE, APPLICATIONS THAT PROVIDE REALTIME INFORMATION AND LOCATION-BASED APPLICATIONS CONNECT TO OUR NETWORK, AND SEND AND RECEIVE UPDATED INFORMATION SO THAT IT IS AVAILABLE TO YOU WHEN YOU WANT TO ACCESS IT. IN ADDITION, ANY ADVERTISEMENTS OR ADVERTISER-RELATED MESSAGES OR DATA DELIVERED TO YOUR DEVICE, EVEN IF DELIVERED TO AN APPLICATION, AS WELL AS ANY MESSAGES OR CONTENT THAT INITIATE IN RESPONSE TO AN ADVERTISEMENT, WILL COUNT TOWARD YOUR DATA USAGE. YOU WILL BE BILLED FOR ALL DATA TRANSPORT AND USAGE WHEN YOUR DEVICE IS CONNECTED TO OUR NETWORK, INCLUDING THAT WHICH YOU AFFIRMATIVELY INITIATE OR THAT WHICH RUNS AUTOMATICALLY IN THE BACKGROUND WITHOUT YOUR KNOWLEDGE, AND WHETHER SUCCESSFUL OR NOT. A DATA SESSION INITIATED ON THE AT&T NETWORK WILL CONTINUE ITS CONNECTION OVER THE AT&T NETWORK UNTIL THE DATA TRANSMISSION IS CONCLUDED, EVEN WHEN YOU CONNECT TO A WI-FI NETWORK DURING THE TRANSMISSION.

Prices and included use apply to access and use on AT&T’s wireless network and the wireless networks of other companies with which AT&T has a contractual relationship within the Service Area specified in you Rate Plan.

Usage on networks not owned by AT&T is limited as provided in your Rate Plan. Charges will be based on the location of the site receiving and transmitting service and not the location of the subscriber. Mobile Broadband and 4G access requires a compatible device.

In order to assess your usage during an applicable billing period, you may obtain approximate usage information by calling customer service or using one of our automated systems.

### 13.3 Text, Messaging And Picture/Video Messaging

Messages are limited to 160 characters per message. Premium text and picture/video messages are charged at their stated rates. Standard rates apply to all incoming messages when in the U.S. Different, non-standard per message charges apply to international messages sent from the U.S.

Text, Picture, and Video messages are charged when sent or received, whether read or unread, solicited or unsolicited. AT&T does not guarantee delivery of messages. Text, Picture, and Video messages, including downloaded content, not delivered within 3 days will be deleted. AT&T reserves the right to change this delivery period as needed without notification. You are charged for each part of messages that are delivered to you in multiple parts. Picture/Video Messaging, data plan, and Text Messaging may need to be provisioned on an account in order to use Picture/Video Messaging. Some elements of Picture/Video messages may not be accessible, viewable, or heard due to limitations on certain wireless phones, PCs, or e-mail. AT&T reserves the right to change the Picture/Video message size limit at any time without notification. Picture/Video Messaging pricing is for domestic messages only. When a single message is sent to multiple recipients, the sender is charged for one message for each recipient and each recipient is charged for the message received. Text message notifications may be sent to non-Picture/Video Messaging subscribers if they subscribe to Text Messaging. You may receive unsolicited messages from third parties as a result of visiting Internet sites, and a per message charge may apply whether the message is read or unread, solicited or unsolicited. You agree you will not use our messaging services to send messages that contain advertising or a commercial solicitation to any person or entity without their consent. You will have the burden of proving consent with clear and convincing evidence if a person or entity complains you did not obtain their consent. Consent cannot be evidenced by third party lists you purchased or obtained. You further agree you will not use our messaging service to send messages that: (a) are bulk messages (b) are automatically generated; (c) can disrupt AT&T’s network; (d) harass or threaten another person (e) interfere with another customer’s use or enjoyment of AT&T’s Services; (f) generate significant or serious customer complaints, (g) that falsify or mask the sender/originator of the message; or (h) violate any law or regulation. AT&T reserves the right, but is not obligated, to deny, disconnect, suspend, modify and/or terminate your messaging service or messaging services with any associated account(s), or to deny, disconnect, suspend, modify and/or terminate the account(s), without notice, as to anyone using messaging services in any manner that is prohibited. Our failure to take any action in the event of a violation shall not be construed as a waiver of the right to enforce such terms, conditions, or policies. Advertising and commercial solicitations do not include messaging that: (a) facilitates, completes, or confirms a commercial transaction where the recipient of such message has previously agreed to enter into with the sender of such message; or (b) provides account information, service or product information, warranty information, product recall information, or safety or security information with respect to a commercial product or service used or purchased by the recipient of such message.

### 13.4 Mobile Email

Requires e-mail account with compatible internet service provider and a downloaded or preloaded e-mail application for the wireless device. Access and use of Mobile Email is billed by total volume of data sent and received (in kilobytes) in accordance with your data plan. E-mail attachments can not be sent, downloaded, read, or forwarded on the mobile device. Only a paper clip icon appears indicating an attachment. You must view attachments from your PC. Upgrades to the application may be required in order to continue to use the Service. Wireless data usage charges will apply for downloading the application and any upgrades.

### 13.5 Mobile Video

Compatible Phone and eligible data plan required. Service is not available outside AT&T's Mobile Broadband and 4G coverage area. Premium content is charged at stated monthly subscription rates or at stated pay per view rates. Content rotates and is subject to withdrawal. Mobile Video is for individual use, not for resale, commercial purposes or public broadcast. Content can only be displayed on the device screen. No content may be captured, downloaded, forwarded, duplicated, stored, or transmitted. The content owner reserves and owns all content rights. All trademarks, service marks, logos, and copyrights not owned by AT&T are the property of their owners. Some Mobile Video content is intended for mature audiences and may be inappropriate for younger viewers. Parental guidance suggested. Use Parental Controls to restrict access to

**14. Emergency alerts**

AT&T has chosen to offer wireless emergency alerts within portions of its service area, as defined by the terms and conditions of its Contract, on wireless emergency alert capable devices.

There is no additional charge for these wireless emergency alerts. Wireless emergency alerts may not be available on all devices or in the entire service area, or if a subscriber is outside of the AT&T service area. In areas in which the emergency alerts are transmitted, such alerts may not be received by a subscriber or user of AT&T's wireless service even though the subscriber has a device capable of receiving them.

For details on the availability of this service and wireless emergency alert capable devices, please ask a sales representative, or go to [att.com](http://att.com) and click the Wireless Emergency Alerts link. This notice is required by FCC Rule 47 C.F.R. § 10.250 (Commercial Mobile Alert Service).